# **Software Oriented Society**

2015. 6. 19.
SEOK WON KIM
Software Policy & Research Institute







# Software is important

Software is different

# Smartphone:





http://onehumanjourney.blogspot.kr/2013/10/smartphone-addicts-anonymous.html http://ibnlive.in.com/news/a-smartphone-app-to-help-you-cure-your-smartphone-addiction/483062-11.html,

# Monumental change in civilization history

# The smartphone has changed our lives.







88% communication

86% stay informed

95% entertainment

http://think.withgoogle.com/mobileplanet/en/

7 billion mobile phone subscribers2 billion smartphone subscribers40 apps per smartphone

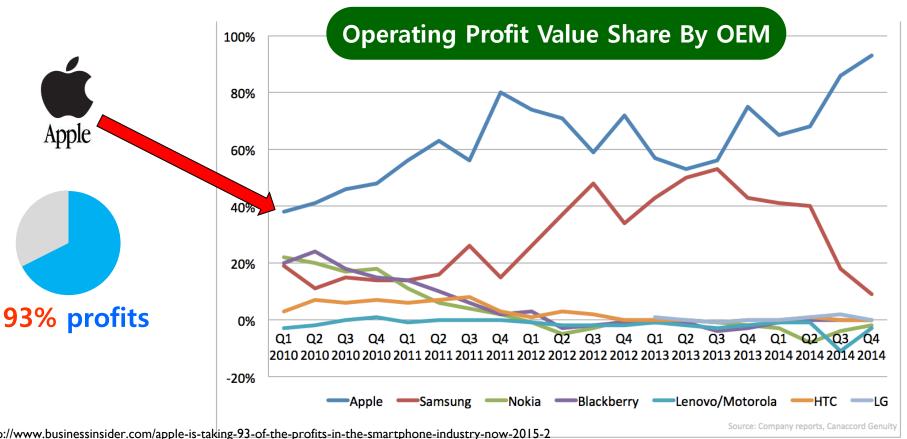
Ericson Mobility Report, 2013; Nielsen Report, 2012

# Apple drove smartphone revolution





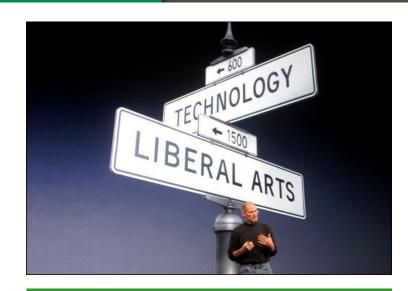
- \$18 billion profits in smartphone industry (2014/4Q)
- 93% of the profits went to Apple

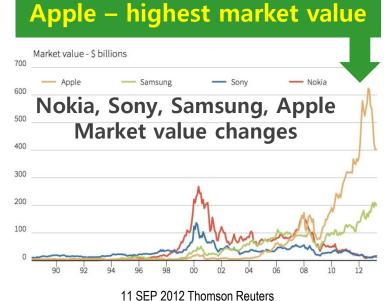


# Apple's success factors



- "Mobile phone is a computer"
  - software to control a variety of sensors
  - computer maker with software expertise
- Ecosystem to provide software
  - Leverage external developers through Appstore
  - Supply a large amount of contents
    - Music, videos, apps, online courses





### **Software revolution**



# "Software is eating the world" 소프트웨어가 세상을 먹어 치우고 있다

By Marc Andressen, Wall Street Journal, Essay, 2011.8.20

Dominating the market by Changing the rules of game and disrupting the existing market order utilizing Software



**Software Revolution** 

"All companies are now software companies" 이제 모든 기업이 SW기업이다.

Newsweek, The Top Tech Trends for 2015, 2015.1.3

Experiencing rapid changes in economy, society, etc. by SW

# Software is Eating the World

















Industrie 4.0













# Automobiles are now run by SW







Mechanical Engineering?

**Electronics** 

- + Chemistry
- + IT
- + New material
- = automobiles

**CEO** Diester Zetsche

Hyundai commercial

Disruptive technologies will give companies a chance to leapfrog existing automotive leaders whose competence lies in established ones













# **Software Revolution: Movie Industry**



- Computer graphics prevalence
- 36,000 Linux computers used for Avatar











### Software revolution: Financial biz

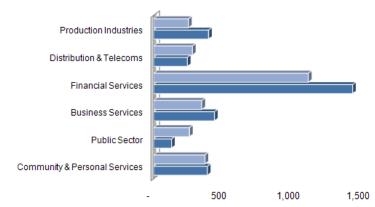


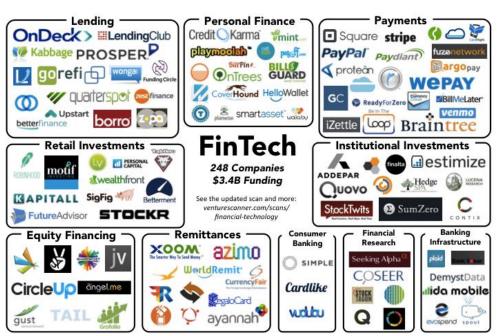
- SW industry masquerading as financial industry – Watts S. Humphrey
  - Cannot run banks without SW
- IT companies into financial industry
  - Capture new service of customer interaction
  - Take 1/3 of profits
- Korea, late in Fintech

# Financial market development 80<sup>th</sup> in 2014



#### Software Expenditure Major Industry Sectors

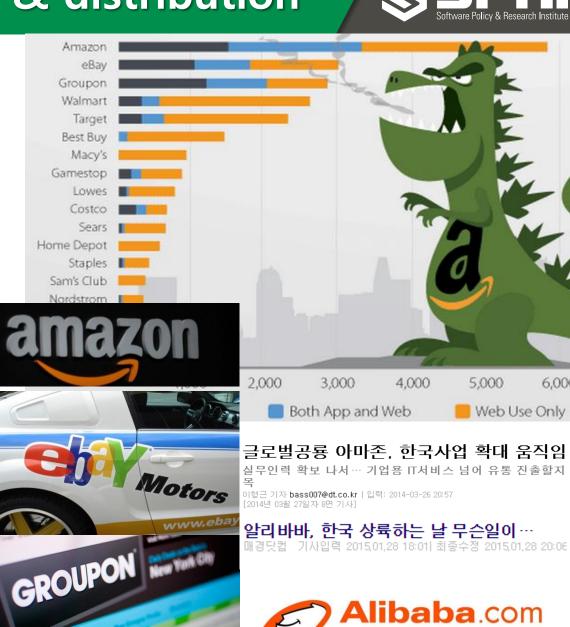




# **Electronic commerce & distribution**







### 글로벌공룡 아마존, 한국사업 확대 움직임

실무인력 확보 나서… 기업용 IT서비스 넘어 유통 진출할지 주



6,000

5,000

Web Use Only

# Shopping





Barcode scan or voice to order



amazon das BUTTON



**Predictive shipping** 



Order with QR code



Connected Glass. eBay



http://www.fool.com/investing/general/2013/12/20/ebays-popup-up-profit-plan.aspx



http://www.wealthinformatics.com/2012/02/01/do-you-think-this-is-possible/

# **Massive Open Online Course**



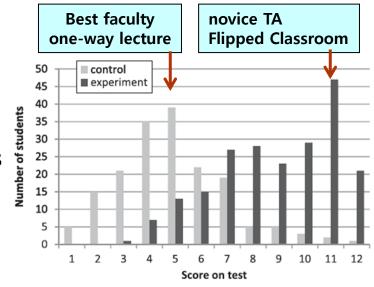
- College level lecture from about 50 providers including Coursera, edX, Udacity
  - Video lecture
  - group collaboration, assignments, exams
  - earn credit by machine grading and peer review
  - certificates and job match services
- Global, concurrent access
- Flipped learning
  - watch lectures online at home and work on projects in class
- K-MOOC launch
  - Starts off with college classes for lifelong education
  - Looks to flipped learning and/or more opportunities for learning
- Higher education in 50 years will be provided by no more than 10 institutions worldwide. – Sebastian Thrun, founder of Udacity











Effect of flipped learning

# 3D Printing + 3D Scanner









Innovation of manufacturing supply chain

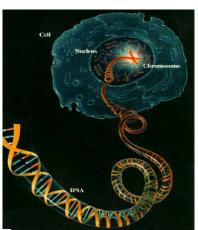
# **Healthcare + IT**

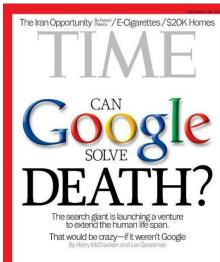
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- Personalized medicine based on DNA analysis
  - Patient's DNA sequence analysis and personalized medicine
    - Use software algorithm to mix and match a lot of known genome sequences
  - Personal genome analysis service market
    - First it took 13 years and \$4 billion
    - Now 23andMe: \$99











# News articles written by algorithm



Robot reported L.A. earthquake first

"A shallow magnitude 4.7 earthquake was reported Monday morning five miles from Westwood, California, according to the U.S. Geological Survey. The temblor occurred at 6:25 a.m. Pacific time at a depth of 5.0 miles. ..."



- template based, parameter adjustment
- expands to earnings report, restaurant evaluation
- template is made by experienced reporter



· K, Hammond, CTO, Narrative Science



CAN AN ALGORITHM WRITE A BETTER NEWS STORY THAN A HUMAN REPORTER?



Illustration: Mark Allen Miller

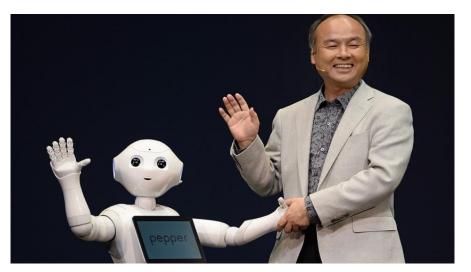
# **Amazing Artificial Intelligence**





Watson wins Jeopardy (2011)

http://en.wikipedia.org/wiki/Watson\_(computer)





**Unsupervised Deep Learning (2012)** 

http://static.googleusercontent.com/media/research.google.com/ko//archive/unsupervised\_icml2012.pdf

# Japanese AI To-Robo on Tokyo Univ. entrance exams

Torobo-kun scored 386 out of 900 points in the common exam for university hopefuls, which included sections on English, Japanese, mathematics, history and physics.

It(He?) has a probability of at least 80 percent of passing the exams of 80 percent of 581 private universities across Japan. (2014.11.03)

http://ajw.asahi.com/article/sci\_tech/technology/AJ201411030042

Pepper: Emotional robot (2014.6) http://www.thewire.com/technology/2014/06/pepper-the-robot-knows-your-feelings-probably-wont-kill-you-in-your-sleep/372262/

### **Computational X**



- Computational Biology
- Computational Chemistry
- Computational Physics
- Computational Mathematics
- Computational Geometry
- Computational Logic
- Computational Statistics
- Computational Engineering
- Computational Electronics
- Computational Mechanics
- Computational NeuroScience
- Computational Material Science
- Computational Toxicology
- Computational Cosmology
- Computational Cognitive Science

- Computational Sociology
- Computational Linguistics
- Computational Economics
- Computational Medicine
- Computational Journalism
- Computational Culture
- Computational Sustainability
- Computational Legal Studies
- Computational Intractability
- Computational Learning Systems
- Computational Metaphysics
- Computational Crystallography
- Computational Thinking
- Computational Creativity
- Computational Photography

• ...

### What SW can do



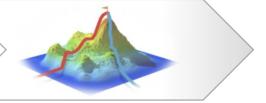




**Automation** 



**Optimization** 



**Flexibility** 





Context awareness

Scientific decision making

Knowledge discovery

Easy-to-use machine

# What brings software revolution?







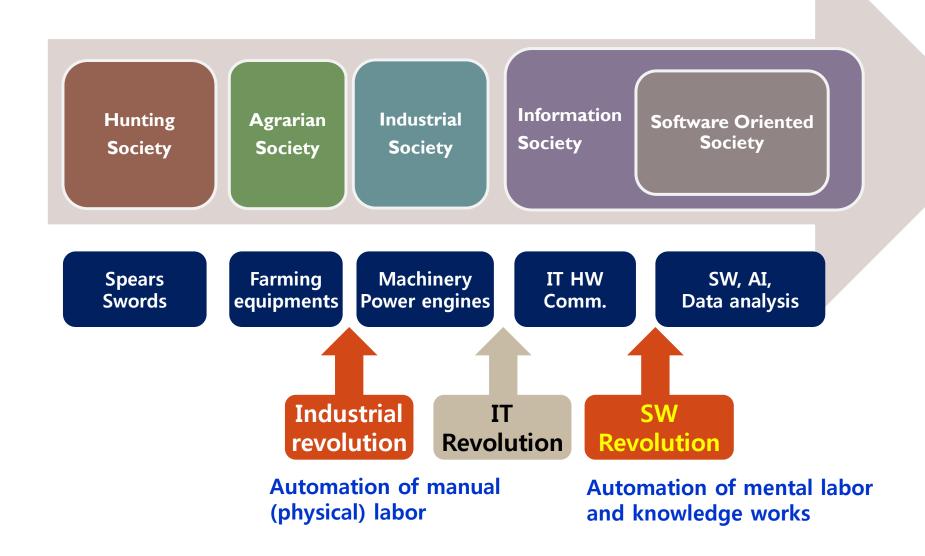


# The best General Purpose Technology of human history

General purpose technology: Technology that is driving force of social and economic changes by accelerating technical innovation and economic growth such as steam engine and electricity – The Second Machine Age, E. Brynjolfsson and A. McAfee

# **Advent of Software Oriented Society**





# **Software Oriented Society**



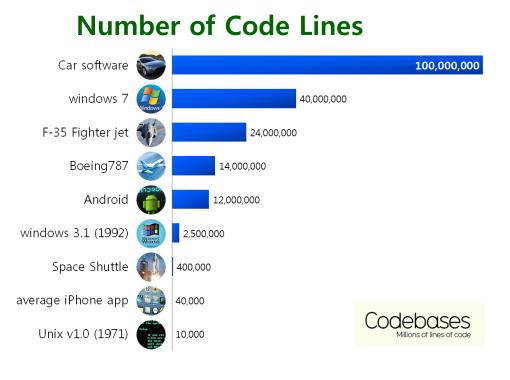
# Quality of our life is improved by extensive USE of SW

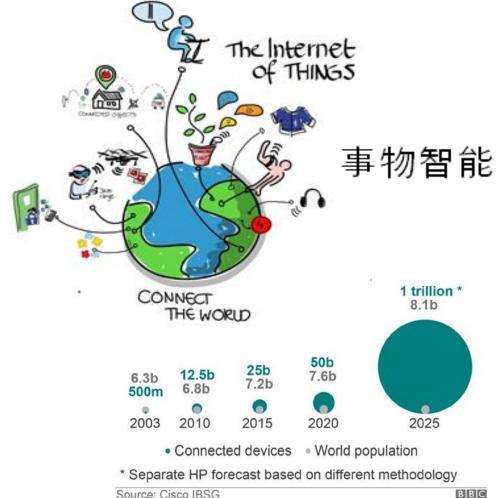
Software becomes
the major tool for competitiveness
of individuals, enterprises, and nations

# SW is Everywhere in SOS

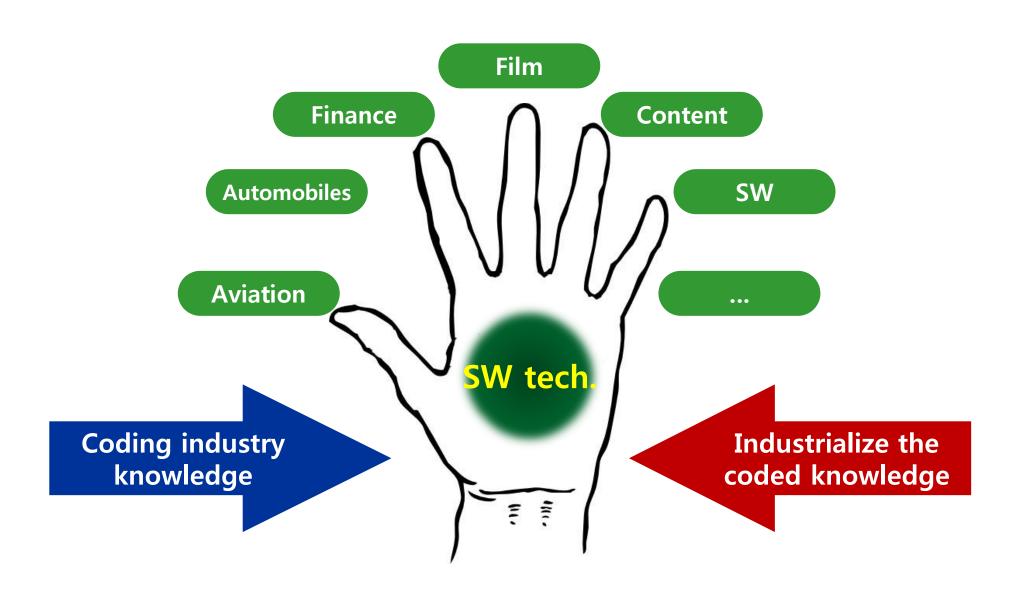


• Embedded, Mobile, Wearable, Internet of Things, ...





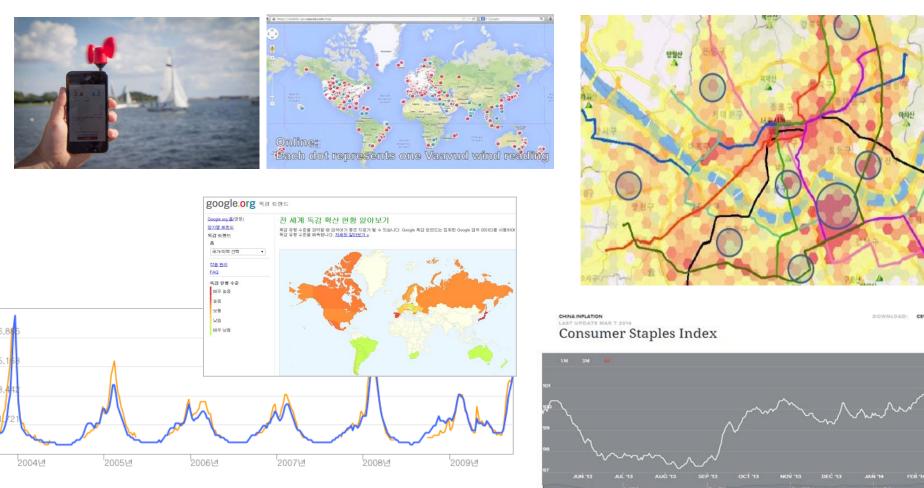
# SW is the key enabler of every industry \$ 5PRi



# Data-driven decision making



- Data deluge → Big Data
- Data-driven decision making is a common practice



# **Artificial Intelligence in daily life**





Any 2 Any language real-time Translation

- Instant translation of any language
- Driverless cars, planes, ships, ...
- Question & Answering System
- Accurate prediction from machine learning
- Recommendation System
- Discovery, accumulation, classification of knowledge

### **Innovation and Creation**



- SW is a tool for innovation and creation
  - Ideas implemented by SW
  - Innovators equipped with SW capability
  - SW developers dream innovation

Information system SW
business process

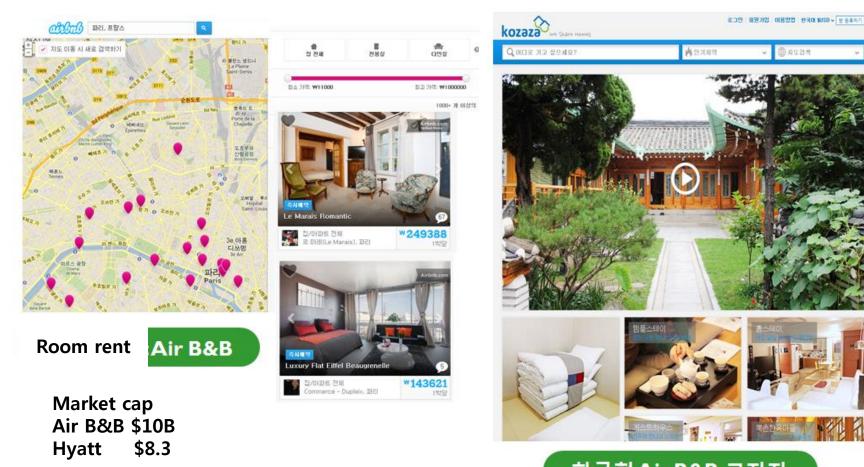
Embedded SW
smart device

Internet service SW
EC and communication

Digital content
distribution of culture and arts

# Small ideas make big businesses





[이미지 출처 : http://www.nethosting.com/buzz/blog/airbnb-case-study/, http://www.kozaza.com/]

한국형 Air B&B 코자자

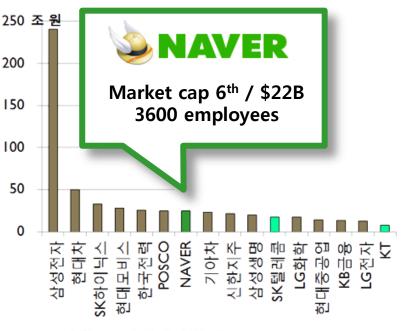
Korean Air B&B Kozaza

# Zero marginal cost society – Jeremy Rifkin

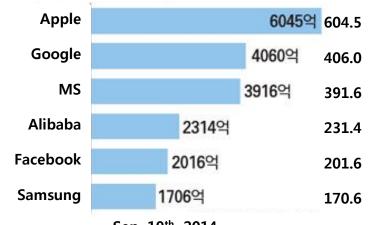
# SW startups grow fast







### Global IT corporate market cap(\$, Billion)



# SW yields more than economic value





# Many decent SW jobs



### SW professionals in US (2018)

1,000,000 more jobs than students by 2020 1,400,000 1,200,000 \$500 billion opportunity 1,000,000 800,000 1.4 million 600,000 computing jobs 400,000 200,000 **400,000** computer science students

Computer science is a top paying college degree and Computer programming jobs are growing at 2X the national average.

### Best Jobs 2014



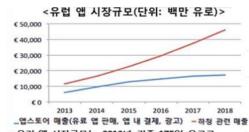






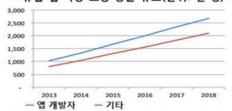
### 90% jobs require digital tech. in EU

### Employees in app industry from 1.8 mil (2013) to 4.8 mil (2018) in EU



- 유럽 앱 시장규모는 2013년 기준 175억 유로로, 2018년경 260% 성장한 630억 유로(약 91조원)를 기록할 전망
- ✓2013년 기준 유료 앱 판매, 앱 내 결제, 광고 등을 포함한 순수 앱스토어 매출만 61억 유로를 기록한 가운데, 2018년까지 187억 유로로 성장 전망

#### <유럽 앱 시장 고용 창출 규모(단위: 천 명)>



- 유럽 내 앱 산업 종사자는 2013년 기준 180만 명으로, 2018년까지 480만 명으로 확대될 전망
- ✓앱 개발자는 2013년 100만 명에서 2018년 280만 명으로 증가할 전망
- ✓마케팅, 지원 업무 등 기타 앱 산업 관련 종사자 규모 또하 2013년 80만 명에서 2018년 200만

#### Computer Systems Analyst



### **Samsung electronics SW** developers

2013/04

**Total SW developers** 36.000



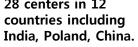
### Foreign SW developers

### 16,000

from 61 countries including India, China, USA, Bangladesh, Cambodia, Ethiopia, Turkmenistan.

#### **SW Research Labs**

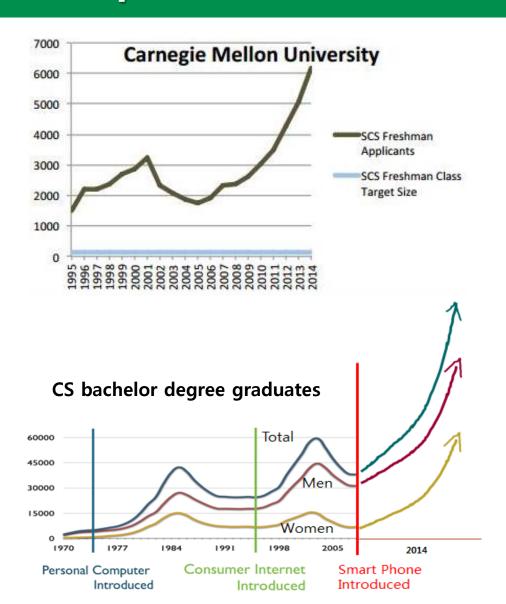
28 centers in 12



SAMSUNG

# Computer science boom









# Shadows of Software Oriented Society

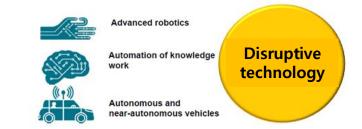
# Changes in jobs







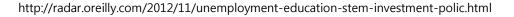
### Mental labor replaced by machine



### Collapse of middle class

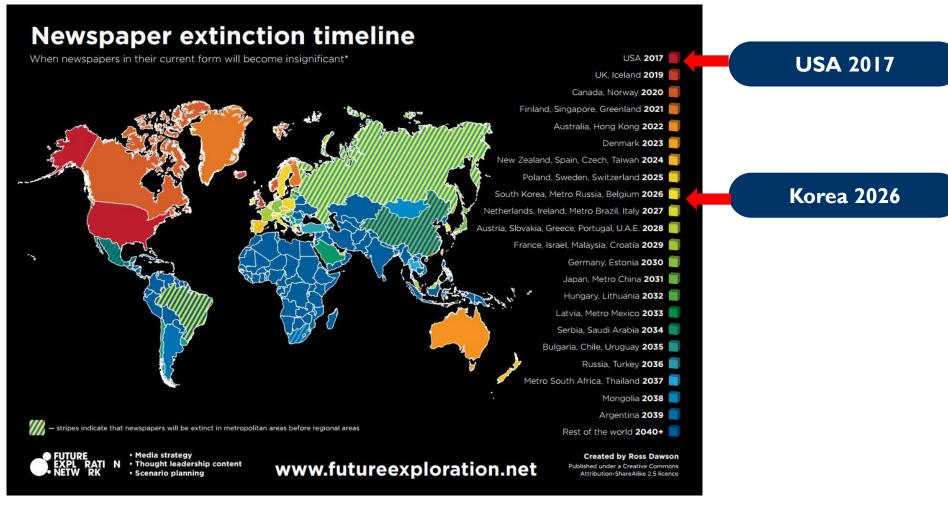
47% of US occupations may disappear in 10-20 years

THE FUTURE OF EMPLOYMENT: HOW SUSCEPTIBLE ARE JOBS TO COMPUTERISATION? Carl Benedikt Frey & Michael A. Osborne, September 17, 2013



# End of newspaper





 $http://future exploration.net/Newspaper\_Extinction\_Timeline.pdf$ 

Stop The Presses: 'Sunset' For Print In Five Years, FT Sees, Robert Andrews May. 25, 2010

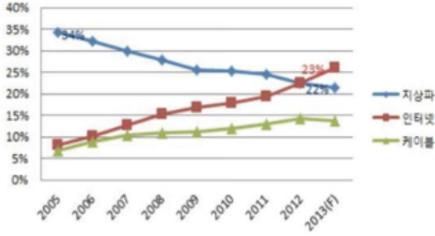
https://gigaom.com/2010/05/25/419-stop-the-presses-sunset-for-print-in-five-years-ft-sees

# Who's watching TV?





### Market share of media types in ads. terrestrial cable internet



# Average age of Sweden's National TV News is 66

## **Global competition**





One market



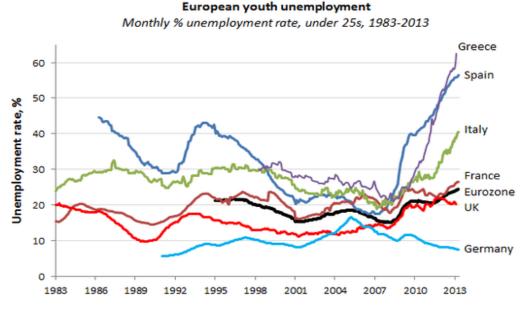
Flat world

#### **Shadow of Software Oriented Society**



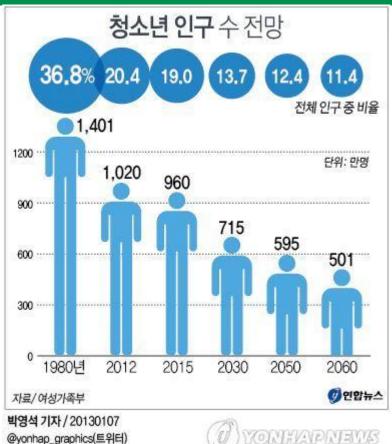
- Polarization causes Intensifying conflicts
  - Few high-income(1%) vs. most low-income(99%)
  - Collapse of individuals, enterprises and nations if not prepared

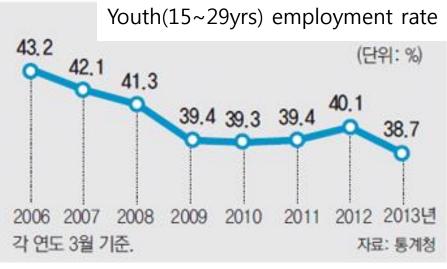




#### Korea's Youth employment below 40%







Jan. 2015

http://www.mjknews.com/news/articleView.html?idxno=58695

#### Record-breaking youth unemployment rate

- Enduring youth unemployment entails
  - Individual and domestic troubles
  - Undermining nation-wide productivity and growth
  - Aggravating low birthrate and aging
  - Social burden and national crisis

http://www.yonhapnews.co.kr/society/2013/01/05/0701000000AKR20130105038700005.HTML

**Outlook of teenager population** 

# Are we already in the shadow of the Software Oriented Society?

## Is this a wave we can avoid?





http://bananapost.wordpress.com/netiqueta/

http://www.justsayno.com/suggested/say-no-to-uber/

#### **Hostility of Neo-Luddite**

## Can regulation stop it?





Dental technicians protest 3D printing of prosthetic teeth



#### Red Flag Act to limit automobiles, 1890s in UK





# How should we prepare for Software Oriented Society?



#### **Government Initiatives**





**Opening SPRi 2014.03.31** 



A Meeting for National Strategy setting up 2014.07.23

#### The first step to realize SW Oriented Society !!

#### Korea's SW utilization



- is only 1/3 of developed countries
- Korea's GDP will be improved by 16 bil. US\$ when SW was utilized as advanced countries

Ratio of SW Utilization(%) - blue bar



Comparison with the largest(%) - red line

Index to measure relative ratio of SW utilization in comparison with the largest utilizing industry in the developed countries for 100-million-won products

## High Quality SW Production Capability \$5

Software Policy & Research Institute

- Quality design and development
- SW industry by SW enterprises with professional skills





#### Unintended Acceleration and Other Embedded Software Bugs Tuesday, March 1st, 2011 by Michael Barr

Last month, NHTSA and the NASA Engineering and Safety Center (NESC) published reports of their joint investigation into the causes of unintended acceleration in Toyota vehicles. NASA's multi-disciplinary NESC technical team was asked, by Congress, to assist NHTSA by performing a review of Toyota's electronic throttle control and the associated embedded software. In carefully worded concluding statement, NASA stated that it "found no electronic flaws in Toyota vehicles capable of producing the large throttle openings required to create dangerous high-speed unintended acceleration incidents." (The official reports and a number of supporting files are available for download at http://www.nhtsa.gov/UA.)

#### **SW Safety National Control Tower**



- Scope and Scale of Damage enlarged due to SW defects
- Product's SW safety certification required

Arian 5 explosion ['96]



an unmanned Ariane 5 rocket launched by the European Space Agency exploded just forty seconds after its lift-off. \$500 mil damage.

SW error in conversion of 64bit integer to 16 bit

US East Coast Blackout ['03]



Shutdown more than 10 airports and 22 nuclear power plants for 3 days. 6Bil economic loss.

SW error in control and monitoring system blocked automatic power generation and transmission Toyota SUA ['14]



Sudden Unintended Acceleration of Toyota '09. 5-year-long trial left suspicion about the manufacturer's faults on the causes of SUAs.

Barr report reproduced ECU SW error could cause SUA

Subway accident ['14]



Subway collision in Seoul. 250 people injured.

Frequent malfunction of traffic warning signals had operators ignore them. Root cause of the malfunction is presumed a SW bug.

## **Fostering Digital Talents**



#### High quality SW engineers





- SW industry
- R&D and tools
- Startups
- CS education

#### Domain knowledge + SW utilization capability



- Convergence in every industry
- Professional level coding ability
- Use of tools

#### Liberal arts in SOS

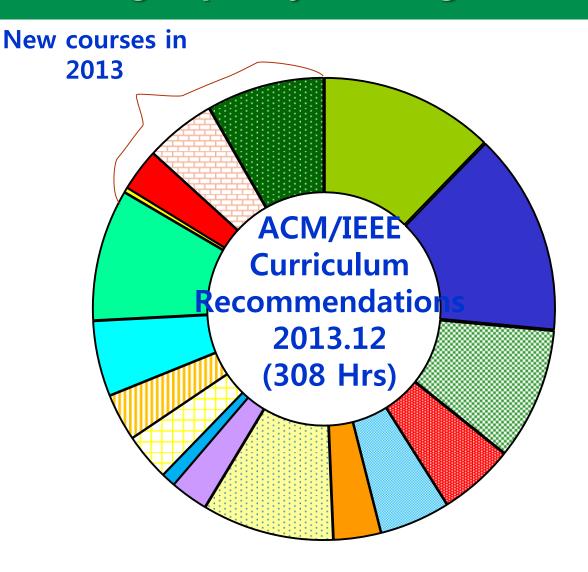




- Digital literacy
- Understand SW value
- Basic coding skills
- Basic skills to use tools

#### More high quality SW engineers





- Discrete Structure
- ■SW Dev. Fundamentals
- Algorithm & Complexity
- Architecture & Organization
- Operating Systems
- Networking & Communication
- Programming Languages
- ■Human-Computer Interaction
- Grophics & Visualization
- □Intelligent Systems
- Information Management
- □ Social Issues & Professional Practice
- ■SW Engineering
- □ Computational Science
- ■Information Assurance & Security
- Parallel & Distributed Computing
- System Fundamentals
- Platform-based Development

#### **Computer Science Body of Knowledge**

## Teaching Kids Computer Programming \$55



#### <u>Program or be programmed – Douglas Rushkoff</u>



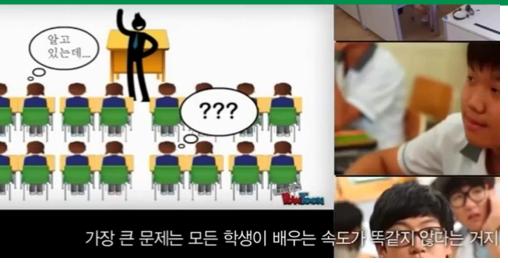
## Is our education on the right track?





## Flipped Class



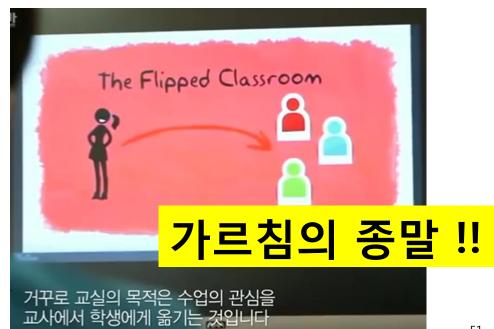




교실에서 숙제, 집에서는 거꾸로교실 수강







## **SW-friendly Culture**











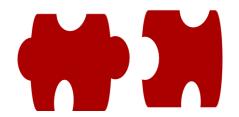
Share

**Participation** 

**Collaboration** 



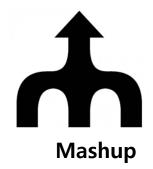
**SW-friendly Culture** 



Reuse







**Innovation, not Instant perfection** 

**Idea respect** 

#### **SW-friendly Law and Regulation**

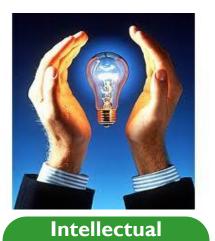




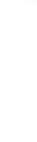


Performance Appraisal





**Property Law** 



**Regulations** 





**R&D System** 

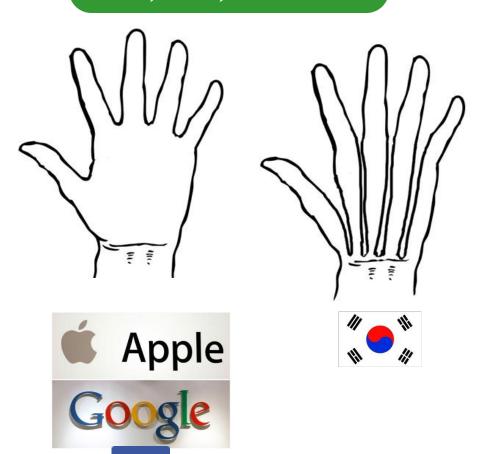
#### **SW Friendly Corporate Culture**



#### **Creativity comes from Surplus**



#### Share, Reuse, Collaboration



#### **Preparing for SW Oriented Society**







Alice & the Red Queen.
Image source: http://www.lealandeve.com

Red Queen Syndrome: "It takes all the running you can do, to keep in the same place."

## **Directions of National SW R&D**





#### **Activities for SW promotion**



- Incumbent administration acknowledged the importance of SW for the growth of the nation at the outset
- Some of the actions so far ('13~)
  - Single control tower for R&D administration
    - Ministry of Science, ICT and Future Planning
  - National S&T Roadmap for R&D investment
  - SPRI legislation and opening
  - Declaration of Software Oriented Society
  - Stepwise R&D investment for SW startups, SME's

#### National Science and Technology Roadmap



- Works as main criteria of R&D investment for the next 10 years
- 30 technologies in 5 categories from 120 national strategic technologies
  - ICT convergence, New industry, Environment, Aging, Safety and SW infrastructure
  - Identify SW as infrastructure and lay out independent strategy for common SW technologies
    - System SW(security, OS, DBMS, Embedded)
    - Intelligent SW(AI, Image recognition, Voice recognition/translation
    - Internet service SW(Big data, Cloud computing, IoT)
  - All categories also include SW components specific to their domains

## **Software Policy & Research Institute**





- Legislated in 2013 and opened in 2014/03
- R&D for national software policy
- Laws and regulations
- Revision of SW Statistics to catch up with technology progress
- Layout new innovative national projects

#### **Declaration of SW Oriented Society**



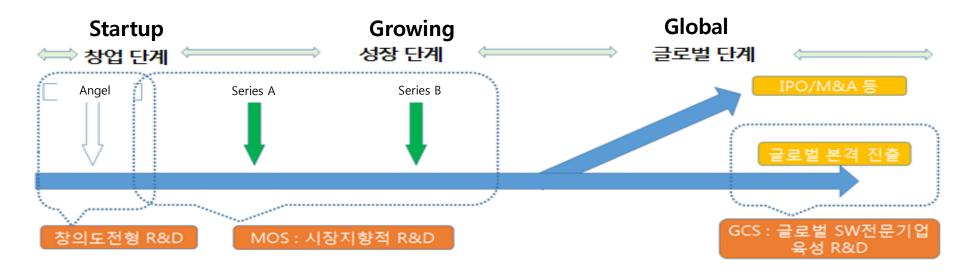


- A Meeting for National Strategy setting up to implement SOS
  - · 2014.07.23
- Symbolic implication to government officials and institutions as well as industries

## **Stepwise R&D investment**



- Expand R&D investment for SW startups and SME's
  - Creative challenging R&D Seeding
  - MOS(Market Oriented SW) Watering
  - GCS(Global Creative SW) Harvesting
- Foster startups by firsthand researchers



#### More fundamental issues



- Effectiveness of pulling-in approach
- Big enterprise vs startups

## Recent government R&D policy



#### Emphasis on commercialization of R&D results

- Start-ups
- Small and medium enterprises
- Universities and government-funded research facilities
- Academy-research-industry cooperation

#### Model

 R&D investment ➤ Outputs ➤ Technology transfer/commercialization to industry ➤ Business/industry growth

## SW R&D Budget 2015 (partial)



- New industry
  - SW R&D ('14) \$248M ( $\pmu$ 274B)  $\rightarrow$  ('15) \$269M ( $\pmu$ 297.4B) ( $\triangle$  8.5%)
  - IoT/3D Printing R&D ('14) \$28M ( $\pmsu 30.8B$ )  $\rightarrow$  ('15) \$41M ( $\pmsu 45.3B$ ) ( $\triangle$  47.1%)
- Content and Convergence services
  - Content R&D ('14) \$85M ( $\pmsymbol{\pms}$ 94.3B)  $\rightarrow$  ('15) \$94M ( $\pmsymbol{\pms}$ 104.6) ( $\triangle$  10.9%)
  - Service R&D ('14) \$106M ( $\pmu$ 116.9B)  $\rightarrow$  ('15) \$118M ( $\pmu$ 130.8) ( $\triangle$  11.9%)
- Startup, venture, SME, Mid-sized company
  - Startup and venture R&D: ('14) \$162M (₩179.8B) → ('15) \$190M (₩210.5B) (△ 17.1%)
  - SME and Mid-sized enterprise R&D: ('14) \$1.107B (₩1.23Trillion) → ('15)
     \$1.190B (₩1.32T) (△ 7.4%)
- Promotion of R&D Commercialization
  - Promotion : ('14) \$496M ( $\pms{4549.6B}$ )  $\rightarrow$  ('15) \$556M ( $\pms{615.1B}$ ) ( $\triangle$  11.9%)

#### Promotion of commercialization

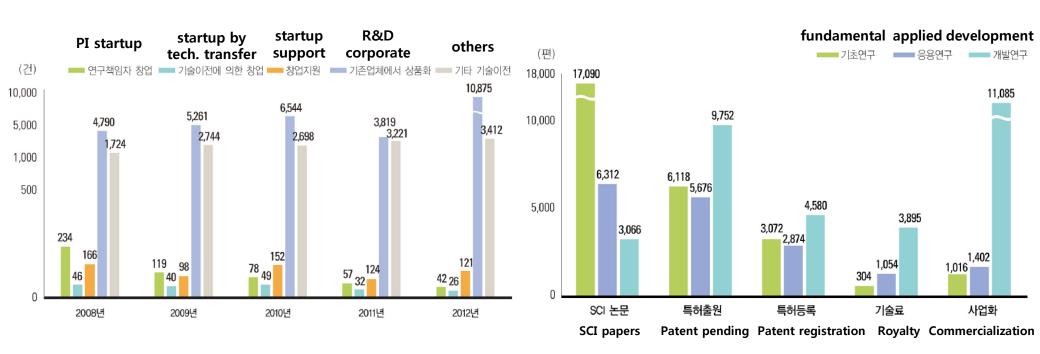


- Enforce industry competitiveness and market creation
  - Prospective Output Discovery ➤ Tech. transfer, commercialization ➤
     Enterprise growth and new market development
- Revitalize innovative technology startups using public technology and data

- Ramp up technology transfer from public research institutions and universities to SME's and mid-sized enterprises
- Support for Demand-driven projects

## **Performance Analysis 2012**



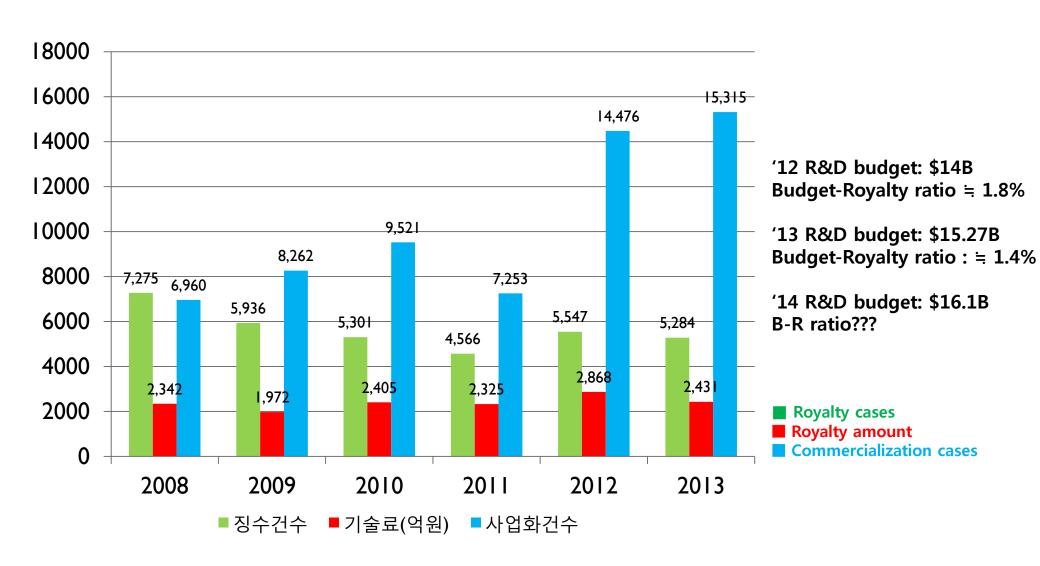


**Annual Commercialization Cases** 

'12 R&D performance

#### Commercialization: cases vs. royalty





#### Miniscule rate of commercialization



- Success rate of technical challenge in research over 90%
- Rate of commercialization is 20% average, 4.4% with universities and gov. funded research institutes
  - · UK 70.7%, US 69.3%, Japan 54.1% National Assembly Budget Office, 2013
- Gov. funded research institutes hold more than 190K technologies, but over 154K of R&D deliverables are sleeping in their cabinets – National Science and Technology Council, 2012

## Problem in phased approach



- R&D ➤ Discovery from outcomes ➤ Technology transfer to industry ➤ Growth of companies
- Work poorly for software industry
  - R&D by universities and research institutes, then productizing by other companies through technology transfer
  - Fast changing technology
  - Assets lie in developers, not in software that will be obsolete soon
  - Software is ever-changing and gradually refined
  - Less incentives to launch startups and supporting SME's
- Need for adjustment to enforce continuity and commitment in software R&D policy

#### **Distinction of Modern Software**



- Core components are developers
  - · Dependency on developers creative idea of small group of excellent talents
  - Difficult to transfer technology
- Gradual improvement
  - Quick and persistent
- Short technology cycle
  - Value of deliverables drops rapidly in 2-3 years
- Large effect on other industries
  - Diversity
  - Impact on other industries
    - Ratio of added value 49.0% 2.2 times of manufacturing, 1.3 times of industry average KIAT 2013)
- Low initial investment, almost zero marginal cost
  - Big if you made it network effect, lock-in effect
- Relentless pursuit of success
  - · Support more through infrastructure, less on specific projects
- Open source software ecosystem

#### **Recommended Directions**



- More investment on firsthand startup
  - · All projects relevant to SW including convergence, security, big data, etc.
- Commercialization
  - Developers joining/launching startups
  - Initial version is for proof of concept in terms of technology/business
  - Incremental revisions towards competitive products/services
  - Support system to bridge the gap between R&D and business
- Open, Share
  - Open outcomes of gov. funded research projects
  - Use and contribute to open source
  - Including data and documents
  - Official credit for opening and sharing
    - Usage, opinion, revision activities

## Open and sharing



- Utilization of R&D results by opening and sharing software and data
  - Regulations to support researchers
  - · Cut down costs of developing similar features repetitively
  - Assure the quality of software and data by peer-review
  - Expedite the application of research results
- Papers, patents, copyrights to protect researchers' rights

## Status of Law and regulation reform



#### Research data

 Science and Technology Big data open and sharing plan ('13~'17)

#### Software

- Revision of ICT R&D regulations on Jan, 2014
  - Projects may be carried out in open software methodology with the approval of the Minister
  - Existing outcomes may be released in open software if the commercialization is slow

#### Recommendation for more revisions

- Positive regulations to negative
  - Default is open SW methodology
  - Require approval for non open SW projects

## **Summary of recommendations**



- Encourage firsthand startup and ramp up open source software development
- Commercialization
  - Motivate researchers and developers to kick off startups
  - Expand support for startups
- Open and Share
  - Open and share software, data and documents from the government's R&D projects
  - Acknowledge researchers' effort of revision and the accumulated contribution of the software

## 在至声别的 子松片到의 Think Tank

